



**BLUE CROSS/BLUE SHIELD OF NATIONAL CAPITAL AREA**, Washington, D.C. 1978-1988  
Held various positions of increasing responsibility in corporate training and customer service. Final position was Senior EEO/Employee Relations Specialist with responsibility for planning, developing and implementing EEO activities and Affirmative Action plans for 3200 employees in the District of Columbia and Virginia.

**CAROLINE COUNTY PUBLIC SCHOOLS**, Bowling Green, VA 1975-1978

- Special Education teacher

### **EDUCATION, PROFESSIONAL CERTIFICATIONS/AFFILIATIONS**

**Bachelor of Science, Education**, Virginia Commonwealth University, Richmond, VA  
**Graduate Studies, Education**, Virginia Commonwealth University, Richmond, VA  
**Certified Myers Briggs Facilitator**  
**Certified Facilitator Civil Treatment Programs, ELI**  
**Member Society Human Resources Management**

### **COMMUNITY INVOLVEMENT**

**Advisory Council Member**, University of Richmond Management Institute, Richmond, VA  
**Board of Director Member, CASA** (Court Appointed Special Advocates) Richmond, VA  
**National Coalition of 100 Black Women**, Mecca Chapter (Atlanta, GA)  
**Board of Director Member, National Black MBAs**, Atlanta Chapter